

Bystander Intervention as an Injury Prevention Strategy

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What is our greatest community asset?

The values and ideals of its members

Most people care and want to do what is right

Most individuals are uncomfortable with health risk behaviors and injustice



What is a bystander?

- A bystander is someone who "stands by" and does not do anything when they notice a problematic situation or behavior even though they may find the behavior to be problematic.
- For almost all health and social justice problems there are bystanders



Contexts for Bystander Intervention in Injury Prevention

- To prevent dangerous behavior
- To interrupt enabling/problematic remarks
- To promote and reinforce protective factors
- · To confront negative health behaviors
- To foster system change
- To help someone you care about



Key Points

- Bystanders are in a position to intervene to prevent health-risk behaviors and social injustices and shift the climate that permits them
- Individuals can be taught to overcome their inhibitions to intervene and learn skills to do so effectively
- Individuals underestimate the willingness of others to "be part of the solution"



Levels of Bystander Behavior

- To an individual
- To a group
- To a system or institution



Stages of Bystander Behavior

- Notice the event
- Interpret it as a problem
- Feel responsible for dealing with it
- Have the necessary skills to act



Reasons for Bystander Behavior

- Assume that it isn't a problem because others don't intervene (social influence)
- Fear of embarrassment (audience inhibition)
- Assume that someone else will do something (diffusion of responsibility)
- Believe that others' aren't bothered (social norms)
- Fear of retaliation or negative outcomes



The presence of other's can serve to inhibit or support the desire to intervene



Social Norms

- "Social norms" refer to the acceptability of an action or belief
- Are unspoken rules about what is "normal" for that group or setting
- Perceptions of social norms predict what people will say and do.



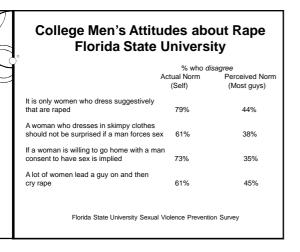
Social Norms and Bystander Behavior: Underlying Beliefs

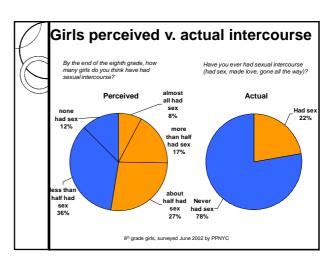
- Pluralistic Ignorance: the incorrect belief that one's private attitudes, judgments or behavior are different from others.
- **False Consensus:** the incorrect belief that one represents the majority when one is actually a minority.



Effects of Mis-perceivng Norms

- People over-estimate risk behaviors and under-estimate protective behaviors
- Misperceived norms exert powerful (and unconscious) effects on behavior





Misperceptions that Foster Bystander Behavior

- Individuals are bothered by problem behaviors but underestimate other's discomfort with them and desire to have someone intervene
- Intervention is more likely when others are perceived as willing to intervene
- Problem individuals use the misperception to justify their behavior



Bystander Norms

- 95% of FSU men "would admire someone who intervened to prevent a sexual assault"
- 69% would "ask if everything was OK" when witnessing a man pressuring a woman to leave with him
- 97% if witnessing "someone 'hitting on' a woman I know, would do something to help her"
- But, only 19% intervened when witnessing a situation in which it looked like a female would be taken advantage of (last 12 months)

Florida State University Sexual Violence Prevention Survey



Conclusion

Underestimating other's concern results in less chance of intervening on the part of bystanders (pluralistic ignorance)

Overestimating other's comfort with problem behavior results in more chance of perpetrating

(false consensus)



Social Norms and Leadership

- Leaders underestimate other's discomfort and desire to have them intervene
- Leaders are often "carriers of the misperception" and thereby contribute to the problems they are responsible for solving



Intervention Options and Strategies



Intervention Options

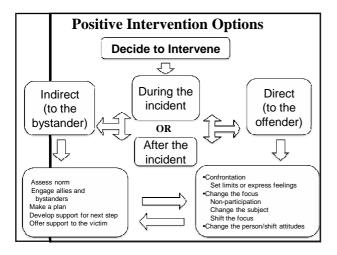
- Direct versus Indirect: Talk to the person directly or to the others who are present
- On the spot or later: Do something right away or wait
- · Types of interventions

Confront the person/impose consequences

Shift the focus (change the situation)

Shift the person (change the person)

Goal: To have more options for responding and feel better about your response





Different Situations May Require a Different Type of Intervention

- With peers
- With subordinates
- · With superiors



Interventions Requiring a Confrontation

It may be necessary to let someone know that certain behaviors and/or remarks are not appropriate and will not be tolerated. This is necessary you are responsible for acting as an enforcer. An intervention of this type can be called a confrontation.

A confrontation can also occur when you tell the other person how you feel about their actions



Shifting the Focus (Changing the Situation)

- Non-participation
- Deflection (change the subject)
- Shift the focus



Changing the Person ("Shifting Attitudes")

- Is non-confrontational
- Helps the person understand *why* the behavior is problematic
- Fosters deeper change

(www.ncbi.org)



Putting it all Together A Model Rape Prevention Program

- · Developed by Alan Berkowitz
- Tested by Christine Gidycz of Ohio University in a CDC funded study
- Incorporates definition of consent, normative feedback (group and campus) and practice in bystander intervention strategies (responding to scenarios)
- Offered in parallel with a women's riskreduction program
- Workshop recipients were men and women in residence halls with matched control groups



Findings for Men at Four Month Follow-up

- Perceived that their peers would be more likely to intervene (including sexually aggressive men)
- Sexually aggressive men perceived less reinforcement from peers for sexually aggressive behavior
- Participants associated less with sexually aggressive peers
- Were less likely to engage in sexually aggressive behavior (1.5% experimental versus 6.7% control)
- Reduced victimization among women (7-month)



What Not to Do

Avoid use of

fear

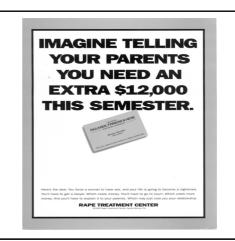
blame

shame

fostering guilt

 In most cases, "health terrorism" is not an effective health promotion strategy







Research on "Health Terrorism"

Panel Finds that Scare Tactics for Violence Prevention are Harmful

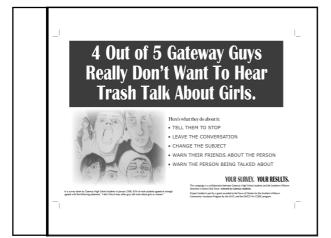
"Programs that use 'scare tactics' to prevent children and adolescents from engaging in violent behavior are not only ineffective, but may actually make the problem worse, according to an independent state-of-thescience panel convened this week by the National Institutes of Health."

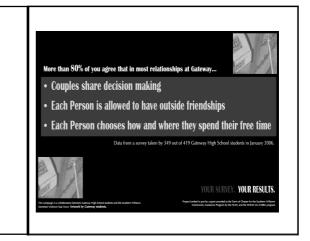
NIH Press Release - October 15, 2004

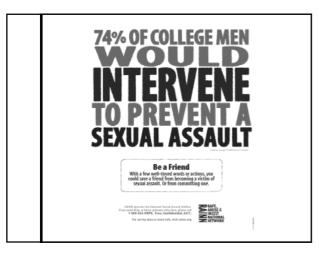


Creating Synergy:

Using Positive Social Norms Messages to Foster and Reinforce Bystander Intervention









Recommendations

- Re-frame models of change and leadership
- Focus on the positive and empower the silent majority
- · Integrate bystander and social norms theory into our work
- Incorporate perceptions and norms questions into research surveys that will document and empower the silent majority
- Offer bystander intervention training (theory and skills)
- Develop mutually reinforcing, synergistic interventions at different levels of prevention



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You mention that the material in this presentation is from my book, "RESPONSE ABILITY: The Complete Guide to Bystander Behavior" available from www.lulu.com



Thank you for your willingness to lead by expressing values in action



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